

By OH ING YEEN
ingyeen@thestar.com.my

Paving way to cashless society

MPSJ provides multiple facilities and payment modes for public convenience

PAYING assessment is a must for property owners, while for those slapped with summonses, settling the fine is an inevitable chore.

But the good news is, Subang Jaya Municipal Council (MPSJ) has introduced several ways to make it easier for the public to make their payments at their convenience instead of having to visit its offices and pay over the counter.

This is also part of the council's move towards a cashless society.

Among the services provided are payment kiosks, IGPOS – Integrated Payment On Site that allows users to pay summonses via the app, e-MassPro system that processes assessment tax in bulk electronically, and the MPSJ card, which is a prepaid card that can be used to access the MPSJ 3K swimming pool.

However, most of the residents that *StarMetro* spoke to were unaware of such services or still practising traditional method of going to the counter to pay, as they were uncomfortable or not savvy with online payment.

USJ 13 resident Kelvin Chew said he had not heard of MPSJ's alternative payment modes.

"Since they are for the public's convenience, the council should take steps to make more people aware of such services."

PJS 9 Rukun Tetangga deputy chairman Mohd Noor Ahmad pays his assessment tax online.

Puchong resident S. Pushpa said that since assessment payment was only twice a year, she preferred going to MPSJ's branch in Puchong to pay for it.

"I rarely go to the malls where the MPSJ payment kiosks are located because they are out of the way for me," she said.

In an interview with *StarMetro*, MPSJ Corporate and Planning director Hamizun Mohd Basar and Revenue Department director Sharifah Rohaida Abd Rahman explained the various e-services provided to the public and its advantages.

Hamizun said: "It provides convenience to customers and for MPSJ, it reduces administrative costs."

Some ratepayers wanted to know the difference between paying via ATM or bank services and at the council's standalone kiosks.



MPSJ kiosk in Sunway Pyramid is a convenience for ratepayers.

Sharifah Rohaida said it took three working days for the banks to process the payment while at the kiosks, the process was real time.

"So, even if you pay via the ATM on the last day of the deadline, you will still be late as it takes a few days for the payment to be processed," she explained.

She said traffic offenders could pay compounds online and still get a 50% discount immediately.

MPSJ is especially proud of its

MPSJ's e-services/cashless options

IGPOS – Integrated Payment On Site is an app developed by the council to issue compounds and receive payments via credit or debit cards.

Kiosk
The council has eight kiosks; five at its branch offices and another three stationed in Sunway Pyramid in Bandar Sunway, Empire Shopping Gallery in Subang Jaya and at MPSJ's 24-hour operations room.

e-MassPro
This system, created by MPSJ, processes assessment tax in bulk electronically.

It facilitates the payment of taxes in bulk for the convenience of developers and agencies with a large number of bills.

They have to email the list of the tax account and pay via Electronic Fund Transfer (EFT), then print the receipt via my@mpsj

MPSJ card
The prepaid card can be used for the MPSJ 3K swimming pool facility so users do not have to carry cash when going to the pool. The council plans to expand the card usage for other facilities and services.

IGPOS service, which won the grand prize of RM10,000 under the local council category in the Selangor Innovation Award 2017.

The council also received the special award for best end product (overall) with a cash prize of RM5,000.

Sharifah Rohaida revealed that

the council saw an increase in tax and compound revenue by 3% (RM5.17mil) last year compared to 2015.

"Also comparing 2015 and 2016, the council has seen a reduction of assessment tax arrears of RM4mil, a 57% reduction of traffic compound arrears amounting to RM3.42mil."



MPSJ has set up a payment kiosk at the basement (B1) of Empire Shopping Gallery for the public's convenience. — SAMUEL ONG / The Star



The MPSJ Card can be used to pay and access MPSJ's 3K Complex swimming pool facility.



TRAFFIC MATTERS

● There will be lane closures by stages along Jalan Kepong, Metro Prima (Sungai Buloh-bound) from Dec 20 to Jan 31, 2018, from 10pm to 5am, intermittently. This is to facilitate road widening works for construction of MRT project.

● There will be a left lane closure along the Kuala Lumpur-Seremban Highway at D5.0 (Seremban-bound) starting Dec 20 until Jan 7, 10pm - 5am, daily. The closure will start from Gateway Arch along Kuala Lumpur-Seremban Highway for a 1km stretch. Motorists heading to Seremban will still be able to use the remaining two lanes. During the closure, flagmen will control traffic.

● There will be a continuation of night lane closure by stages along Jalan Jinjang Permai 2, Jalan Jambu Gajus, Jalan Kepong (Jinjang Selatan) and Jalan Kepong (KL-bound & Kepong-bound) from Dec 21 to March 21, 2018, 10pm - 6am.

PERMITS FOR NEW YEAR

Temporary permits for Chinese traders and organisations to hold bazaars next year for the Chinese New Year in Kuala Lumpur is now open for registration until Dec 31. Forms can be obtained from 9am to 4pm at Unit Penjaja, Jabatan Pelesenan dan Pembangunan Penjaja, Menara DBKL 2 (5th floor), Jalan Raja Laut, KL or at DBKL branch offices.

LICENCE RENEWAL

Subang Jaya Municipal Council (MPSJ) has opened counters for renewal of business and advertising licences until Jan 5 at its headquarters in USJ 5, Bandar Puteri Puchong branch, and MPSJ Stadium branch in Serdang Jaya. The counters are open from 8.30am to 6pm on weekdays (except public holidays). Licences can also be renewed online. For details, visit www.mpsj.gov.my

BACK-TO-SCHOOL APPEAL

The Association of Social Services and Community Development of Gombak District aims to provide school uniforms, bags, shoes and stationery for underprivileged students of all races. They aim to raise RM37,000 with an allocation of RM185 per child and are asking for help from the public. Donations are tax exempted. For details, call 03-6137 9634 or 019-246 7226 or visit www.pspk.org

FREE HEALTH CHECKS

The National Diabetes Institute will conduct health checks at its Diabetes Resource Centre in Bandar Botanic, Klang. There will be free blood glucose, blood pressure, weight and height BMI measurement as well as a special offer for cancer markers. Promotion is valid until Jan 31. For details, call 03-3319 4100 / 4200 or email enquiry@centersdiabetes.com

BAZAAR VENDORS WANTED

InspiraC Bazaar is looking for vendors to participate from Jan 26 to 28, 2018, in Paradigm Mall, Petaling Jaya. InspiraC Bazaar supports sustainability and its main objective is to create awareness on Sustainable Development Goals (SDGs), assist businesses to increase visibility and generate income. To register, visit bit.ly/2Aqa2EY or call Nurlina (012-205 6585) / Rashid (019-327 4883).